GOVERNMENT OF INDIA
FINANCE
LOK SABHA

UNSTARRED QUESTION NO:3085
ANSWERED ON:22.03.2002
OMBUDSMEN IN BANKS
NARESH KUMAR PUGLIA

Will the Minister of FINANCE be pleased to state:

(a) the total number of posts of Banking Ombudsmen in the country;

(b) the number of posts of Banking Ombudsmen Remaining vacant and since when these posts are lying vacant;

(c) the action so far taken to fill up these vacancies and the time by which these vacancies are likely to be filled up;

(d) whether there is a proposal under consideration of the Government for winding up the Banking Ombudsmen Scheme and delegating the responsibility of hearing complaints to departmental heads at the Chief General Manager level; and

(e) if so, the details thereof and the reasons therefor ?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF FINANCE (SHRI BALASAHEB VIKHE PATIL)

(a):- As reported by Reserve Bank of India (RBI), there are 15 (fifteen) posts of Banking Ombudsman in the country.

(b):- RBI has reported that as on date, thereare six posts of Banking Ombudsmen lying vacant from the datesindicated against each center :

1. New Delhi 1.08.2001
2. Bhopal 1.12.2001
3. Jaipur 1.02.2002
4. Bangalore 2.02.2002
5. Kanpur 1.03.2002
6. Hyderabad 1.03.2002

(c):- Revision in Ombudsmen Scheme is presently under consideration. Appointments will be made thereafter.

(d):- No, Sir.

(e):- Does not arise.